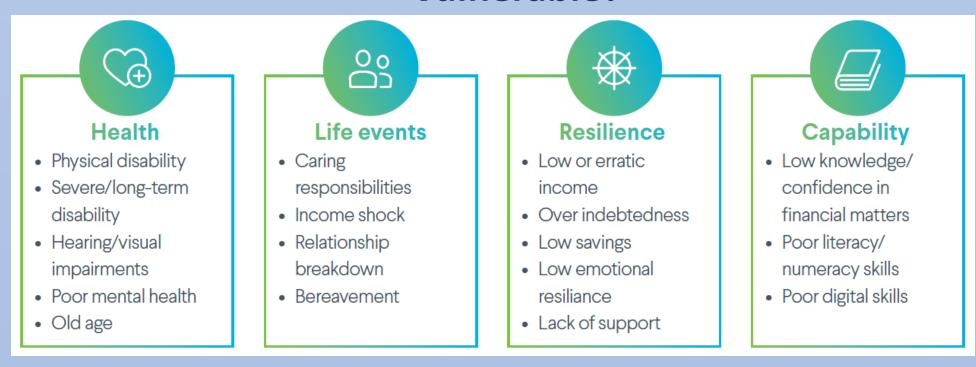
Would you consider yourself in any way vulnerable?



The FCA defines a vulnerable customer as **someone who, due to their personal circumstances, is especially susceptible to harm**, particularly when a firm is not acting with appropriate levels of care.

Would you prefer to have a trusted relative or friend present during our meetings?